

Thursday, 1<sup>st</sup> October 2020



## **LaManna Premier Group Hire Equipment Policy**

### **Introduction**

Before commencing supply of produce to LaManna Premier Group it is essential that this policy is read and understood.

As a supplier you are responsible for raising and supplying accompanying equipment transfer documentation to LaManna Premier Group on delivery. LaManna Premier Group does not accept transfers of equipment via market unloading services.

All LaManna Premier Group sites are transfer only. We will not exchange pooling equipment on delivery. As one of the largest wholesalers to Australian supermarkets LaManna Premier Group must comply with the highest standards of supply. Therefore LaManna Premier Group expects all suppliers to hold either a Chep or Loscam account. Where the supplier does not hold an account, it is the supplier's responsibility to ensure their contractors (transport providers) comply with LaManna Premier Groups Hire Equipment Policy. The most up to date version of our Hire Equipment Policy can be viewed on our website.

### **Pallet Quality**

All equipment must meet safe operating standards which includes (but is not limited to) pallets do not have missing or loose boards; free of chemical deposits and no protruding nails. If equipment does not meet safe operating standard then it may be refused.

### **Accepted Hire Equipment**

Supplier	Equipment Code	Equipment Description	Exceptions
CHEP	10001	Australian Timber Pallet	Nil
CHEP	11201	Display Pallet	Accepted at Warehouse sites only
CHEP	17000	Coles Crates	Accepted at Warehouse sites only
CHEP	11000	Industry Standard Crates	Accepted at Warehouse sites only by special arrangement
CHEP	6060 - FB2 Bin 7070 -FB3 Bin 11440 -FB4 Bin	Chep Bins	Accepted at Fresh Choice only
Loscam	WP	Australian Timber Pallet	Not accepted at Col Johnson
VPS	Black Foldable Crate	Black Foldable Crate	Accepted at Warehouse sites only

## Transfer Dockets

Deliveries to LaManna Premier Group sites must be accompanied by two copies of equipment transfer dockets - one to be retained by the site and one to be signed/stamped/dated by receival staff to be returned to trading partner. Where only one copy of the transfer docket is supplied, this will be retained by the site.

Transfer dockets should include 2 different reference numbers to identify the load. Please use grower consignment/invoice number as the primary reference and transport consignment number as the secondary reference.

## Missing Dockets

Where no transfer docket is supplied on delivery LaManna Premier Group will supply a Non Transfer Advice docket. To claim equipment, a transfer docket accompanying a copy of the Non Transfer Advice must be emailed to [pallets@lpgroup.com.au](mailto:pallets@lpgroup.com.au) within 90 days of delivery. Claims made without a Non Transfer Advice or not made within 90 days of delivery may be rejected. No claims will be accepted after 180 days.

## Delay Days

LaManna Premier Group requires the following delays to be applied to effective dates of transfers from the date of delivery:

Supplier	Equipment Type	Delay Days
CHEP	All Types	7 Days*
Loscam	Australian Wooden Pallet	7 Days
VPS	Crates	Nil

\*No Delay Days required for CHEP pallets to LPG Adelaide Market

## Declaration of transfers and Equipment Queries

- LaManna Premier Group is a sender declare trading partner.
  - Sending trading partners are responsible for declaring transfers to equipment suppliers (ie Chep/Loscam) and must do so within 90 days of delivery.
  - For Chep and VPS equipment transfers over 90 days will only be accepted at query date with the prior written permission of our Hire Equipment Team.
  - Chep or VPS claims over 180 days old will not be investigated or accepted.
  - Loscam claims over 90 days will not be investigated or accepted.
  - LaManna Premier Group will reject transfers where we have requested proof of delivery and it has not been supplied within 7 days.
  - Queries will not be investigated or accepted without signed/stamped proof of delivery or other relevant evidence.
  - Acceptable proof of delivery may include:
    - Copy of transfer stamped and signed at an LPG site
    - Non-transfer advice issued by an LPG site
    - Copy of grower paperwork detailing equipment information
- A Copy of transfer without signature or stamp is not an acceptable POD document



**LaManna Premier Group Account Numbers:**

Trading Name	Address	CHEP Account Number	Loscam Account Number	VPS Account Number	Contact Email Address
Col Johnson	Rachael Close, Slough Business Park SILVERWATER NSW	1610233200	N/A	236168	nswlpgpallets@lpgroup.com.au
	Stand A 87-89 FLEMINGTON MARKETS NSW				
LPG Sydney	12 Carter Street HOMEBUSH NSW	4000283307	217004	236167	nswlpgpallets@lpgroup.com.au
	Stands 1-4 FLEMINGTON MARKETS NSW				
LPG Melbourne	360 Whitehall Street YARRAVILLE VIC	1610322996	310044	236164	viclpgpallets@lpgroup.com.au
	170 Cowper Street FOOTSCRAY VIC				
	35 Produce Drive EPPING MARKETS VIC				
LPG Brisbane	25 Sherwood Drive ROCKLEA QLD	1610421155	410044	236169	qldlpgpallets@lpgroup.com.au
	Stands 28-29 ROCKLEA MARKET QLD				
LPG Adelaide	Store C31 ADELAIDE PRODUCE MARKET SA	1610503117	515789	236172	salpgpallets@lpgroup.com.au
Freshway Farms	Lot 1021 Old Port Wakefield Road VIRGINIA SA	4000507439	515120	236171	salpgpallets@lpgroup.com.au
Fresh Choice WA (FCWA) T/A LPG Perth	E4 CTA Canningvale WA	1610682240	615523	236173	fcwalpgpallets@lpgroup.com.au
Lancaster Farms	1160 Davies Road LANCASTER VIC	4000389841	NA	236166	viclpgpallets@lpgroup.com.au
LPG Commercial	Used for off-site locations	4000540836	370130	236170	pallets@lpgroup.com.au

For any general queries please email [pallets@lpgroup.com.au](mailto:pallets@lpgroup.com.au)